Abbreviation Meaning

B2B Business to Business

B2C Business to Consumer

CEO Chief Executive Officer

CFO Chief Financial Officer

COO Chief Operating Officer

CRM Customer Relationship Management

ERP Enterprise Resource Planning

HR Human Resources

KPI Key Performance Indicator

NDA Non-Disclosure Agreement

ROI Return on Investment

SaaS Software as a Service

SMB Small and Medium-sized Business

SME Subject Matter Expert

SWOT Strengths, Weaknesses, Opportunities, Threats



Abbreviation Meaning

AP Accounts Payable

AR Accounts Receivable

COGS Cost of Goods Sold

EBITDA Earnings Before Interest, Taxes, Depreciation, and Amortization

EPS Earnings Per Share

GAAP Generally Accepted Accounting Principles

IFRS International Financial Reporting Standards

IPO Initial Public Offering

P&L Profit and Loss

ROA Return on Assets

ROE Return on Equity

WACC Weighted Average Cost of Capital

Abbreviation Meaning

AML Anti-Money Laundering

BSA Bank Secrecy Act

GDPR General Data Protection Regulation

IP Intellectual Property

LLC Limited Liability Company

M&A Mergers and Acquisitions

SEC Securities and Exchange Commission

T&C Terms and Conditions

UCC Uniform Commercial Code



Abbreviation Meaning

BANT Budget, Authority, Need, Timing

BR **Bounce Rate**

CAC **Customer Acquisition Cost**

CLV Customer Lifetime Value

CPC Cost Per Click

CPL Cost Per Lead

CRM Customer Relationship Management

Call to Action CTA

Click-Through Rate **CTR**

PPC Pay Per Click

SEM Search Engine Marketing

SEO Search Engine Optimization

Unique Selling Proposition USP



